OMNICHANNEL, OMNICARE MOBILE APP SUITE

for connected care delivery across care continuum

Services: Product Engineering & Innovation, Digital Experience, Microsoft

OVERVIEW

The customer is a leading provider of healthcare information solutions to rural and community hospitals across the USA. They had over 30 years of experience in the healthcare IT space and chose ACL Digital as a partner to drive their onward Digital Platform goals to create and deliver the complete healthcare MIS and upgrade and digitally reengineer the complete EHR system.

CHALLENGES

Monolithic architecture

Legacy Hospital Information System

Reduced Productivity, No unified view of patient data

Low CSAT with current system's dissatisfied users hospital administrators, clinical and non-clinical staffs

SOLUTION

ACL delivered connected patient experience across the care continuum leveraging Digital health technologies, platforms and solutions, including

1. New Product Conceptualization, Design, Development, Testing & Maintenance

2. Next Gen solutions – mHealth app suite

3. Deployment & Support

4. Customer care (L2 and L3 Support)

5. Technology upgradation and Third-Party integrations

6. Regulatory/Compliance Certifications

OUTCOMES

> 30% Decrease in costs using ACL's readily available digitalhealth frameworks

> 22% Increase in faster product rollout with Integrated DevOps

> 600+ Hospitals served

> 1 Mn+ Patients touched

ACL Digital is a design-led Digital Experience, Product Innovation, Engineering and Enterprise IT offerings leader. From strategy, to design, implementation and management we help accelerate innovation and transform businesses. ACL Digital is a part of ALTEN group, a leader in technology consulting and engineering services.

business@acldigital.com | www.acldigital.com

USA | UK | France | India